Team position title:	**Department**	**Experience level**
Guest care training	basics	beginner

Brief description

Work with guests showing animals and assisting with paperwork

Required prerequisites

- application and clearance complete
- cat care module complete
- cat basics complete
- dog care module complete
- dog basics complete
- dog bathing compete
- guest care module complete
- shelter basics complete

Position description

observe adoptions
show dogs and or cats to guests
assist Guest Care specialist with adoptions
learn to schedule surgeries
does not qualify the team member to independently conduct adoptions

Other attributes required

- access to the internet and email
- at least 18 years of age
- lift 30 - 50 pounds
- not allergic to animals
- not allergic to cleaning products
- walk distances
- work with the public
- share ideas

Other position details

Guest Care Training is the first step to conducting adoptions independently. Completion of this training will allow the successful team member to assist other team members with adoptions. Independent adoptions are only conducted by successful. Guest Training team members who have been approved by the Volunteer Coordinator and front desk team members. Guest Care team members must be willing to work with the public and be prepared to show dogs and or cats in the designated areas. These skills will be practiced with a mentor.

Separate application required

no