



Osceola County Animal Services  
3910 Old Canoe Creek Rd  
St Cloud FL 34769  
407-742-8000  
[www.osceolacountypets.com](http://www.osceolacountypets.com)

**Team position title:**

Team Mentor

**Department**

trainer

**Experience level**

advanced

**Brief description**

Ideal candidates for this role will have extensive experience at Osceola County Animal Services, with at least one year of consistent volunteer involvement.

**Required prerequisites**

- all animal care basics modules complete
- permission of department team

**Position description**

extensive shelter experience at Osceola County Animal Services (at least a year)

completion of the entire training process, including

dog care, cat care, guest care (high level), foster care (at least the module)

knowledge of shelter operations and facility

knowledge of shelter staff names and functions

willingness to work with individuals and groups

willingness to do public speaking

conduct training for new volunteers

**Other attributes required**

- access to the internet and email
- at least 18 years of age
- availability to attend on-site, hands-on training

**Other position details**

Prerequisites: Ideal candidates for this role will have extensive experience at Osceola County Animal Services, with at least one year of consistent volunteer involvement. They must have completed the full training process, including modules in dog care, cat care, and at least the foster care module. A strong understanding of shelter operations, the facility layout, and staff roles and responsibilities is essential. Candidates should be comfortable working with both individuals and groups, be open to public speaking, and have time in their schedule to lead or assist with volunteer training sessions.



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A mentor at an animal shelter plays a crucial role in supporting and guiding new volunteers as they learn the ropes. They provide hands-on training in animal care, shelter protocols, and safety practices, ensuring newcomers feel confident and prepared. Mentors share their knowledge and experience, answer questions, and model best practices for handling animals and interacting with guests. They also help volunteers navigate shelter operations and foster a positive, teamwork-focused environment. Ultimately, mentors help build a strong, skilled volunteer community dedicated to the well-being of the animals and the success of the shelter.

**Separate application required**

yes

**Click below to complete application.**

<https://www.osceolacountypets.com/teamsite/mentor-nomination-form/>