

Osceola County Animal Services 3910 Old Canoe Creek Rd St Cloud FL 34769 407-742-8000 www.osceolacountypets.com

Team position title:DepartmentExperience levelSpanish Language Interpreteradministrationintermediate

#### **Brief description**

Assists non-English speaking guests with various activities throughout the shelter.

# **Required prerequisites**

- cat care module complete
- cat basics complete
- dog care module complete
- dog basics complete
- foster module complete
- guest care module complete
- guest care training complete
- guest care lead designation
- kitten care module complete (recommended)
- permission of department team
- · recommendation of staff
- shelter basics complete
- shelter basics module complete

### **Position description**

Knowledge of shelter operations and facility

Knowledge of shelter staff names and functions

Willingness to work with individuals and groups

Public speaking skills

Fluent in both Spanish and English

Comfortable speaking both Spanish and English

## Other attributes required

- at least 18 years of age
- lift 30 50 pounds
- not allergic to animals
- not allergic to cleaning products
- walk distances
- work with the public
- writing skills
- share ideas
- organization skills

### Other position details

The successful interpreter has the ability to answer commonly asked questions about shelter operations and/or adoptions as the following:

- o What is the procedure for adoptions?
- o What fees can I expect to pay?
- o What is the behavior of the dog and/or cat I am interested in?
- o How do surrender my animal?
- o How do I get my animal euthanized?
- o How do I renew my county tags and/or rabies license?



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o How do I look for my lost cat and/or dog?

Selection of the Spanish language interpreter will be made by the volunteer coordinator and other team members.

Separate application required

no