



Osceola County Animal Services
3910 Old Canoe Creek Rd
St Cloud FL 34769
www.osceolacountypets.com



The Pet Surrender Process

- The pet surrender process, called managed intake, went in to effect in 2017.
- An appointment is required for all pet surrenders; citizens cannot just bring their animals to the shelter for surrender at any time.
- Through this process appointments with citizens are set as needed.
- Through this process, we can maintain a safer shelter, free from overcrowding.
- Shelters that are overcrowded are more likely to experience problems with diseases and viruses.
- Overcrowded shelters are unhealthy for the pets and the community at large.

The process

- The citizen completes the surrender request form located on our website at the following page; <https://www.osceolacountypets.com/our-services/pet-retention/>
- Through the form, you will send us information on the animal or animals that you would may to surrender.
- The shelter will receive a copy of the form and someone will contact you for further details.
- If it is decided that the pet must be surrendered, an appointment will be set.
- Appointment dates vary but sometimes the next opening for a pet surrender can be up to 60 days away, but not usually.

Another surrender resource

If you would rather adopt the animal out yourself, please consider using Adopt a Pet Rehome. The address is: <https://rehome.adoptapet.com/list-a-pet/step-1>.

We can only accept surrendered pets from citizens of Osceola County, Florida.