



Osceola County Animal Services
3910 Old Canoe Creek Rd
St Cloud FL 34769
www.osceolacountypets.com



Cat care video transcript

Before you can train...

You must have completed the following...

- Volunteer application process
- Online orientation
- Fingerprinting/background check
- Osceola County HR clearance
- Introductory talk with coordinator

You will take Shelter Basics

An online learning module that will:

- Introduce you to procedures
- Dress code and safety requirements
- Options available to volunteers
- There is a knowledge check at the end.
- You must earn at least 80%.

Day 1 Training

We will discuss when you can have your first day on site. Activities will include:

- Full facility tour
- Introduction to staff/mentors
- Quick check in and check out procedure
- Get training name tag.



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Your Training name tag



Your training name tag with

Your log in id number

A space for your mentor to sign off each successful training session

You will be assigned to Cat Basics:

Cat Basics is a minimum of two sessions

Hands on training with a mentor or supervisor

Animal handling and cleaning procedures

Cat enrichment/toys

Recognizing illness or other issues

Mentor must clear volunteer for independent work

Upon completion of Cat basics:

Volunteer can work with the animals independently.

Your assignment will change from

Cat Basics to

Cat Care.